

**MIGRANTWELL SINGAPORE LIMITED**  
**Annual Report**  
**For The Year Ended 31 December 2022**

## **About Us**

Project MigrantWell is a donor initiative of Singapore Business Federation Foundation, a philanthropic effort by the Founding Donors – Estate of Khoo Teck Puat and Estate of Ng Teng Fong to uplift the health and wellbeing of migrant workers in Singapore. Partnering Founding Donors, the Ministry of Manpower and St. Andrew’s Mission Hospital, the Project involves the establishment of a charity, MigrantWell Singapore Limited (MWS), St. Andrew’s Migrant Worker Medical Centre at Penjuru Recreation Centre and a MigrantWell Welfare Fund. The Fund complements existing healthcare plans by addressing care gaps such as dental health, mental health and rehabilitative care. MWS aspires to be a care compact for migrant workers who acts in unison with other like-minded organisations to support migrant workers.

### **Our Vision**

To build a catalytic care compact that enables an ecosystem of holistic and innovative care for the well-being of the migrant workers community in Singapore.

### **Our Mission**

To initiate, establish partnerships, and catalyse contributions of people, private and public stakeholders to effectively address the health-related needs and care gaps of the migrant workers community in a sustainable way.

## **Overview of MigrantWell Singapore Limited**

MigrantWell Singapore Limited (“MigrantWell”) was incorporated on 12 November 2021 as a Company Limited by Guarantee (CLG) and was registered as a charity on 15 September 2022. It has been accorded IPC (Institute of Public Character) status from 27 October 2022 to 26 October 2023.

MigrantWell has a Constitution as its governing instrument. The following are the corporate information:

UEN: 202139383M

Registered Address: 160 Robinson Road #06-01 Singapore 068914

Auditor: Moore Stephens LLP

Banker: DBS Bank Limited

### **MigrantWell Board of Directors**

MigrantWell is governed by the Board of Directors who are responsible for overseeing and managing its operations and activities. Reporting to the Governing Board is the Programme Committee which is responsible for the governance and financial oversight of the MigrantWell Welfare Fund-

## **Board Of Directors**

Mr Ho Meng Kit  
Chairman

Dr Lai Tze Chang Stanley  
Director  
Partner, Allen & Gledhill LLP

Dr Lim Li Ann  
Director  
Paediatrician, Olive Tree Baby & Kids Clinic

Ms Low Lily  
Director  
Chief Financial Officer, Envision Digital International Pte Ltd

Dr Arthur Chern  
Director  
Group CEO, St. Andrew's Mission Hospital & Singapore Anglican Community Services

Mr Jason Chen  
Director  
Deputy Secretary (Workplaces), Ministry of Manpower

No Board directors are remunerated for their Board services in the financial year.

## **Staff**

MigrantWell has no paid staff and has outsourced the secretariat services to the Singapore Business Federation Foundation Limited.

## **Highlights of the Year**

### **Impact/Achievements**

#### **1. Collaboration**

- MigrantWell was supported by the collaborative effort provided through the signing of the Memorandum of Understanding on 29 November 2021 between the Ministry of Manpower, Estate of Khoo Teck Puat and Estate of Ng Teng Fong, Singapore Business Federation Foundation and St. Andrew's Mission Hospital to set up the medical centre for migrant workers and the welfare assistance fund (MigrantWell Welfare Fund).

#### **2. Strategic Direction and Governance**

- With the formation of the MigrantWell Board, the first board meeting was held on 4 March 2022. Board approved the funding and budget for the operations of the Medical

Centre from 1 October 2020 to 31 March 2023 to provide primary healthcare services. Since the launch of primary care plan (PCP), 1 April 22 to 31 March 23, the Medical Centre provided medical examinations, vaccinations, telemedicine and medical follow-ups to support 27,397 migrant workers<sup>1</sup> (unique count).

- MigrantWell Board set up Programme Committee (PC) on 28 July 2022 to oversee governance and management of MigrantWell Welfare Fund. PC approved \$0.7mil to support the set-up and operations of care gap services for estimated 1,900 workers in pilot year 2022/23 and gave in-principle approval of \$0.99mil for estimated 3,700 workers in 2023/2024. Care gap services include dental care, mental health and physiotherapy/ rehabilitation through providers, St Andrews' Mission Hospital (SAMH) and HealthServe (HS). In the implementation of these plans, between April 2022 to March 2023, MigrantWell provided more than \$400,000 to SAMH and HS to support 1,536 migrant workers in their dental, mental health and rehabilitation care needs.
- MigrantWell Board also identified and engaged experts to provide professional advice on services and best practices in care gap services supported by MigrantWell Welfare Fund and Outpatient Assistance Fund.

### **Financial Highlights**

The following refers to financial information since incorporation:

- Total Income : nil
- Total Expenditure : \$320,102

As MigrantWell does not employ paid staff, the SBF Foundation provided paid secretariat services to MigrantWell at pre-agreed amounts. The expenditure since incorporation are mainly secretariat expenses for governance and fund raising. In its initial phase, donations from the founding donors were received by the Foundation which were used to reimburse SAMH for the setup and operations of the medical centre for the migrant workers. Remaining donations will be transferred to MigrantWell in 2023.

### **Programmes and Activities**

#### **1. Setup of Medical Centre**

- The St. Andrew's Migrant Worker Medical Centre (SAMWMC), set up by St. Andrew's Mission Hospital (SAMH), was launched on 19 February 2022 with GOH, Minister for Manpower Dr Tan See Leng. The medical centre is a well-equipped facility which provided medical examinations, vaccinations, telemedicine and medical follow-ups as well as care gaps of dental, physiotherapy and psychological care. \$6.02m has been disbursed to SAMH so far, for capex and interim operations prior to PCP and \$3.04m is the projected total expenditure for 2022/23.

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<sup>1</sup> Each worker may receive more than one medical treatment.

## 2. Partnerships & Networks

- MigrantWell initiated visits to establish understanding and networking with existing providers in the migrant workers' ecosystem. MigrantWell Board with Programme Committee members visited several agencies such as HealthServe, SATA CommHealth, Migrant Workers' Centre (MWC).
- MigrantWell Board Chairman harnessed the strengths of existing providers, SAMH and HealthServe, in a partnership for greater impact on 11 November 2022 to better serve migrant workers with dental services.
- MigrantWell continued to establish networks with strategic partners in the provision of dental services by engaging Private Dentists initiated by HealthServe on 21 March 2023.

## 3. Fundraising Support

- MigrantWell has partnered SBF Foundation in their fundraising efforts in 2022. Political office holders - Mr Tharman Shanmugaratnam, Dr Tan See Leng, Mr Gan Kim Yong and Dr Koh Poh Koon were invited to host four fundraising luncheons targeting the business community.

## The Year Ahead

4. In addition to community and healthcare stakeholders, MigrantWell maintained partnership with MOM to stay updated on migrant workers developments, explore new support in complementary areas as well as to implement agreed areas. MOM has committed to match dollar for dollar for an Outpatient Assistance Fund for migrant workers to receive critical outpatient treatment to restore functions for work or repatriation. The Fund, commencing in March 2023, will cover a portion of the outpatient fees for eligible treatments. This fund is for employers who are assessed to be unable to pay for their workers. MOM matching fund is at \$1mil annually, up to \$10mil over 10 years.
5. MigrantWell has also collaborated with Migrant Workers' Centre to secure their multi-year donation (2023 to 2029) towards the Joint Dental Care Programme. MigrantWell will partner organisations to strengthen service delivery and accessibility for more migrant workers. HealthServe has been providing dental services since 2015. It is onboarded as a partner with MigrantWell. Together with SAMH, MigrantWell will enable both partners to serve at least 4,000 dental appointments annually focus to alleviate pain and infection.
6. MigrantWell will continue to partner SBFF in the fundraising efforts during the transition phase and MigrantWell will also initiate outreach and galvanise support from the public for its fundraising efforts such as through Giving.SG platform.

## **Governance**

### **Policy Statements and Practices**

#### Conflict of Interest Policy

MigrantWell has in place a disclosure policy and procedure for Board to ensure that individuals acting on its behalf avoid conflicts of interest which may impede or compromise their responsibilities.

All Board members are required to make declaration of conflict of interest to the Organisation at the start of the term of directorship, annually, or as soon as such conflict or the possibility of such conflict arises. Board Members do not vote or participate in decision-making on matters where they have a conflict of interest.